

**Peartree Centre office**  
 Help and information  
 01908 550700  
 telephone enquiries

**Advocacy**  
 01908 550700  
 telephone support

**Befriending & Walking Befriending**  
 Telephone calls and socially-distanced visits  
 01908 557885

**CMK offices and Snack & Chat cafe**  
 closed permanently

**DEGA**  
 Day care and company in Aspley Guise  
 suspended

**Footcare Service**  
 toenail-cutting and more  
 open as normal  
 01908 557883

**Fundraising team**  
 01908 557891  
 please get in touch, we'd love to hear from you

**Furniture store**  
 6 Burners Lane MK11 3HB  
 open  
 01908 263838

**Independent Living Service**  
 shopping, cleaning, gardening and handyperson  
 01908 557874

**Hospital Aftercare Service**  
 01908 996073/4  
 essential support

**Info & Advice, incorporating community home visiting**  
 telephone service

**LiveLife**  
 01908 973720  
 regular support

**LiveLife**  
 MILTON KEYNES

**Lunch clubs**  
 01908 557890  
 suspended

**Peartree Memory Clubs**  
 01908 550700  
 suspended

**Technology Help**  
 01908 550700  
 telephone support

Registered charity 1079773

Age UK Milton Keynes,  
 The Peartree Centre, 1 Chadds Lane, Milton Keynes MK6 3EB  
[www.ageukmiltonkeynes.org.uk](http://www.ageukmiltonkeynes.org.uk)

# Getting On

## Stepping up wherever possible



Harry [middle] and his family do a socially distanced "Bolt" with volunteer Dick [far right]

Age UK Milton Keynes, like all other charities during these difficult times, has been drastically affected by the coronavirus pandemic. Our very survival depends on bringing our services back up to February levels, returning our shops to normal trading and increasing donations from our supporters. Without the return to near normal from "the new normal" we could struggle to support over 10,000 older people and their families, as we did last year.

Despite the recent upheaval we have provided emergency support to hundreds of local older people during

the lockdown. Since March we have delivered 2,500 meal packs, food parcels and emergency prescriptions to vulnerable, and often "shielding", older people. We have leased an adapted vehicle which meets Covid-19 requirements so that we can continue to provide the vital Hospital Aftercare Service, and we have provided follow-up home support to nearly 250 hospital patients. We have fitted 60 key safes, making it possible for care staff to visit people at home, and our Social Prescribing Service has continued to support nearly 150 clients who might otherwise have contacted their GP surgeries with non-medical concerns. The Emergency Support Service continues to help around 20 clients, and we are determined to be there for the people who need us more than ever, but we need your help to do so. Please visit our website for details of how you can make a donation and support us, or call 01908 550700. Thank you.

## Welcome back to our shops



Shops Support Manager Lorna Howson is happy to wear a mask at our Furniture Store in Kiln Farm because it will help to keep customers, staff and volunteers safe.

Our nine shops and furniture stores provide roughly half our annual income, so being unable to trade normally has hit our finances hard. Not all local Age UKs have shops. Age UK Leicester Shire & Rutland has 28 whereas Age UK Oxfordshire has none, for example. Since March, Head of Retail and Income, Scott Whitbread, Lorna [pictured] and our retail team have had to adapt from week to week, keeping up with the constant rule changes and working hard to provide the best possible service to customers and donors in unprecedented times.

## Looking to the future

As lockdown lifts, we recognise that some of our services will not be able to return to normal for the foreseeable future, but you can help us make sure vulnerable older people aren't forgotten. We continue to support people living in Milton Keynes affected by the pandemic and we need your help. Please make a donation via our website or send a cheque to us at The Peartree Centre address.



Since 6/7/20 some of our walking befrienders have been meeting up with clients for a safe, enjoyable walk. They all [including Mel and Gil, pictured] tell us what a dramatic difference being outdoors, walking in company, makes to their wellbeing.



The Independent Living Service is running as near normal, providing a shopping, cleaning, gardening and handyman service that suits clients. We can install a made-to-measure access ramp from £195, as well as fit key safes and other security and safety devices that enable older people to live independently in their own home.



We keep in regular contact with all our Lunch Club, Dega and Peartree Memory Club clients, mainly by telephone. As the rules change, we are adapting the support we can provide, following safe practice and guidelines. Lori [pictured] is badly missing his friends at the weekly club he usually attends at The Peartree Centre, but a visit from Chico, Phil Warburton's Pets As Therapy dog, cheered him up no end.

## Hold on to your lockdown clear out

Our Kiln Farm, Bletchley and Olney shops, and Wolverton Books, have all re-opened. Stony Stratford re-opens on 3/8/20 and Wolverton Square on 10/8/20. Currently only the Furniture Store in Kiln Farm is able to accept donations, as we are continuing to follow government safety guidance.



Hand sanitiser and other safety measures at Wolverton Books

## Fundraising needed more than ever

March and April's strict Lockdown has shown how much goodwill exists and what amazing things can be achieved when people get involved in their local community. We still need you to help raise much-needed money and to support vulnerable older people through the pandemic and beyond.



Thank you to our trustee Stewart Jones [above] who sold a magnificent total of 11 copies of Di Payne's Lockdown Cookbook in Olney High Street in July.



A huge thank you to Morrison's and Faith Dimensions Church for continuing to donate groceries. We are proud to be working in partnership with local cancer charity Jo's Hope [Joanna Tomkin is pictured above with Oliver Flynn] to ensure nothing is wasted.

### Contact Getting On



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1 Chadds Lane, Milton Keynes MK6 3EB

t: 01908 550700

e: [info@ageukmiltonkeynes.org.uk](mailto:info@ageukmiltonkeynes.org.uk)

[www.ageukmiltonkeynes.org.uk](http://www.ageukmiltonkeynes.org.uk)